1. Validity
The Terms and Conditions as set out below apply to all our offers, deliveries and services, contracts concluded and sales made. Our Terms and Conditions are either expressly acknowledged or acknowledged by implication through the placing of orders or acceptance of offers by the ordering party pursuant to the fulfillment of the contractual obligations. The ordering party's confirmation letter or order represents their acceptance and acknowledgment of these Terms and Conditions. The order confirmation is required to be written in order to have validity and shall then only be applicable for the relevant individual business transaction and are otherwise in no way binding for us, even in cases where we have not expressly contradicted their contents. Any further business relationships, also including newly issued follow-up orders and concluded contracts shall be considered as having been given under these conditions.

2. Prices
If no other agreements have been made, our prices shall be in euros, ex works, unilateral, for delivery abroad excluding all taxes except for customs duties, unilateral, and in all cases without inclusion of packaging, insurance, duties or other additional costs.

3. Offer and conclusion of contract
Our offers are non-binding. A contract shall only come into effect after the written order confirmation has been issued, or where we have dispatched a delivery to the ordering party, or when we have accepted payment or provided provisional invoice. Any and all amendments and supplementations are only valid if they have been confirmed by us in writing.

4. Regulations in the country of destination
The ordering party must notify us, at the latest when placing the order, of any regulations and standards that must be adhered to in the country of destination by us.

5. Terms of Payment
5.1. The delivery period shall commence at the latest within 30 days net from the date of invoice or by special agreement and following our written confirmation to our bank account as made known to the ordering party without deductions or bank charges. A discount can only be granted when this is expressly agreed in writing.
5.2. With orders over EUR 30,000 excluding VAT, an advance payment of 30% of the total value shall be made within 5 days of our receipt of our order confirmation. The remaining payment shall be paid within 30 days of the due date. Any other agreements must be confirmed in writing to be valid.
5.3. In case of supplies outside the EU or beyond that, as far as agreed, the ordering party shall have an invoice for the respective costs confirmed by a major Austrian bank opened and shall transmit it to us. Opening and processing of the letter of credit shall be carried out in accordance with the uniform customs and practice for documentary credits, as applicable, at the date of the conclusion of the contract and at the sole risk of the ordering party.
5.4. If circumstances become known after the contract has been concluded, which suggest that the claim for payment may be endangered, we shall have the right to demand payment in advance or a guarantee of the full contract amount, or to withdraw from the contract.
5.5. In the event of default in payment, default interest in accordance with the Austrian Commercial Enterprise Code (UGB) shall be demanded (which is presently 9.2 % p.a above the base interest rate), insofar as higher interest is not permissible under law, plus all due and collection costs as also the costs of lawyers involved in these proceedings, without the requirement for a reminder. Furthermore we shall be entitled to claim or to fetch the delivered object back without a waiver of claims until full payment has been made and to withdraw from the contract. In such cases all the costs involved shall be borne by the ordering party, whereby, in addition to a reasonable payment for use, the ordering party has to pay all reductions in value and all damage to the object, thus also compensation for our loss of profits.
5.6. Bills of exchange and cheques shall only be accepted as payment for collection, we shall however, not be liable if the presentation of the title of ownership is not in time. On acceptance of bills of exchange for payment purposes we shall charge discount charges and acceptance is made only subject to our right to payment in cash at any time against return of the bill of exchange.
5.7. In the event of suspension of payment, composition or bankruptcy proceedings or rejection of such application regarding the ordering party, the full purchase price shall be due immediately.
5.8. A right of retention by the ordering party or the offsetting of claims against counterclaims by the ordering party shall be excluded. Claims of the ordering party arising out of this contract may only be as security for permitted termination.

6. Delivery period
6.1. The delivery period starts with the date of the order confirmation. The delivery is considered met when the goods are available for collection at our works, or have been handed over to a transport company up until the expiry of the delivery period.
6.2. The delivery period of the order is subject to the fulfillment of the contractual obligations on the part of the ordering party. If the ordering party has to supply accessories, the delivery deadline commences on the day when the accessories are received. If subsequent changes are desired (see point 5.5.), the delivery term shall be extended accordingly. If a prepayment has been agreed, the delivery period shall begin on the day when the prepayment is received. In case of processing by means of documentary letter of credit, the delivery term shall start after having received the opened and confirmed letter of credit (see point 5.4.).
6.3. All events and circumstances beyond our control that affect fulfillment of the contract shall be considered force majeure. These events shall include in particular: war, strikes, energy or raw materials shortages, operational interruptions, and limitations to the deliveries of finished materials affecting us or our suppliers. These circumstances shall give us the right to deliver at a later date, to cancel delivery altogether or to limit it and shall not justify claims of any kind on the part of the ordering party.
6.4. In case that we exceed our agreed delivery period by more than 12 weeks, the ordering party shall have the right, on the setting of a 4-week period of grace, to withdraw from the contract, but with the exclusion, however, of any liability claims.
6.5. We reserve the right to make structural design or format changes during the delivery period provided that such changes are not very disadvantageous.

7. Dispatch/Transfer of risk
Dispatch shall be at the cost and risk of the ordering party. The risk shall pass over to the ordering party upon transfer of the goods to the carrier or shipper, but at the latest upon leaving our works or store and including the delimitation of the terms and conditions of the order confirmation. The ordering party requests our express written confirmation in order to have validity and shall then only be applicable for the relevant individual business transaction and are otherwise in no way binding for us, even in cases where we have not expressly contradicted their contents. Any further business relationships, also including newly issued follow-up orders and concluded contracts shall be considered as having been given under these conditions.

8. Warranty and liability for defects
8.1. Our Products are produced individually ( relating to the specific order) to order. A return or exchange is therefore not possible. The goods is thus rendered marred. In order to comply with these conditions or amendments of order, the ordering party must request our express written confirmation in order to have validity and shall then only be applicable for the relevant individual business transaction and are otherwise in no way binding for us, even in cases where we have not expressly contradicted their contents. Any further business relationships, also including newly issued follow-up orders and concluded contracts shall be considered as having been given under these conditions.
8.2. We shall also be responsible in regard to defects in goods delivered, when these are reported by the ordering party in writing within 5 working days of the receipt of the goods. The application of § 926 of the Austrian Civil Code is excluded, whereby the invoice amount incurred shall be due to our Terms and Conditions of delivery. A warranty claim for defects shall be excluded, if the defect was known at the time of delivery or could not be overlooked even with the due diligence of an expert, but this, however, only within the scope of the warranty terms of our suppliers. Our liability shall in all cases only extent to the rectification of defects for which it is responsible and shall rule out any claims extending beyond this. We shall not be liable to either the ordering party or the Purchaser for damages in respect to personal injury, damage to property, which is not the object of the contract, or for any other damage or loss of profits, insofar as the circumstances of the individual case do not demonstrate that we had acted with intent.
8.3. The warranty period is 12 months from the date of the invoice. There shall be no extension of the warranty period if defective products are replaced.
8.4. The Purchaser shall waive the right to make any form of claim for damages, except in the case of intention or serious negligence. Claims for damages compensation, for damages not caused to the delivery item itself, or any other damages claims such as e.g. in the case of production stoppages, loss of use, loss of orders, loss of profits, or other claims for indirect or consequential damages, shall be excluded.

9. Retention of Title
The purchased goods shall remain the property of the seller until final payment of all invoices and any future claims that may arise. On payment by documentary credit, cheque or bill of exchange, the payment shall only be considered to have been made on the cash settlement of these. The purchase price shall be entitled to set aside until the sale is reserved of the ordering party.

9.1. a) The purchaser's authority to sell goods subject to retention of title goods subject within the course of ordinary business practices end without prejudice to the seller's right of revocation, which can be exercised any time. If the purchaser stops payments, is late in making payments or if a petition for the institution of insolvency proceedings over his assets has been filed to avoid bankruptcy.
   b) The retention of title also applies to new goods which result from processing. With the mixing or combination of the goods subject to reservation with other goods, the seller acquires co-ownership pro rata to that part of the processed products representing the invoiced value of his retained goods respectively output.
9.2. a) Any assignment as security of goods subject to reservation or assigned claims to the benefit of third parties is not permissible. In the case of pledging, seizure or other disposition taken by third parties, the ordering party shall notify us without delay and provide us with possible help in asserting our rights. The buyer's claims arising from a further sale of the goods subject to retention of title shall be assigned to us already now, irrespective of where the goods are stored, or whether these have been further processed, mixed with other goods or sold onwards to third parties. The ordering party must neither assign these claims as a security nor as a settlement to third parties. The ordering party shall only be entitled to collect claims against his customers insofar as s/he has met all our payment claims. In the event of default of payment the ordering party undertakes the obligation to provide us with the name and address of his customers and amount of claims resulting from resale so that we shall also inform relevant customers of the assignment of claims in writing. The assignment must be entered in the books, in particular in the OP list and must be made visible for the purchasing third party on delivery notes invoices.
9.3. Right of recourse of Trumer Schutzbauten GmbH
Should the circumstances arise that as a result of actions or failure to act at the order of the ordering party or purchasing third party on delivery notes invoices, etc. the ordering party can be held liable to a third party, the ordering party shall be entitled to make any form of claim for damages, except in the case

10. Right of recourse of Trumer Schutzbauten GmbH
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11. Assemblies
All assembly work must be in accordance with the assembly instructions provided by us. Our liability extends in such cases exclusively to those parts delivered by us and to the work we have carried out.

12. Court of jurisdiction, place of fulfillment and applicable law
The exclusive court of jurisdiction for all disputes arising from legal transactions of us and our business partners is the responsible court in the Provincial Capital of Salzburg. Our company headquarters shall be the place of fulfillment for deliveries and services and also for payments. This provision shall be governed by the Austrian Civil Code and shall apply for the purposes of the rules of international private law and the UN Convention on Contracts for the International Sale of Goods.

13. Arbitration clause
If the ordering party has its place of business outside the EU, as an alternative to the Austrian court agreed in item 12, ICC arbitration can be appealed. Subsequently, all disputes resulting from or in connection with our deliveries and services under the contract and the execution of our Terms and Conditions of Payment. With the arbitration agreement, the parties agree to the arbitration rules of the International Chamber of Commerce by one or more arbitrators nominated according to such rules pursuant to Austrian national law to the exclusion of the rules of the International Arbitration and the UN Convention on Contracts for the International Sale of Goods.

14. Severability clause
Should a clause of these General Terms and Conditions be invalid, the other Terms and Conditions shall not be rendered invalid. An invalid clause shall be replaced by a clause which approaches closest to the business intention of the contractual parties, had they known that this clause was invalid.

15. These Terms and Conditions represent an English translation. In case of differences in interpretation and/or differences from the German version, the German version shall be applicable.